

Holiday Newsletter 2019

DISCOVER  
CU



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# DOUBLE DIP ON US!



## CU Hawaii rewards members with 2X the points during December!

Using your CU Hawaii Platinum Mastercard just became twice as rewarding! During December, members using their Platinum Mastercard to pay for any purchases will receive double reward points. Whether your card is used online or in-person, you will earn 2X the rewards.

Double points, is just one way your credit union is bringing you More Possibilities during the Holidays through December 31, 2019. For more information, feel free to call one of our friendly member service representatives at 808-933-6700.

# Protect yourself from Holiday Scams

Between Black Friday and the hustle and bustle of Christmas shopping it can get hectic and your guard could be down. Here are a few scams to be aware of to protect you during this holiday season.

- 1. Gift Exchange Scams.** Did you get a holiday Secret Santa post on Facebook? This scam offers the “secret sister” gift exchange, promises up to 36 gifts in exchange. The Better Business Bureau warns that this innocent gift swap is a pyramid scheme. This digital chain letter is considered illegal gambling and not to mention gives the scammers your home address.
- 2. Phony Shipping Notifications.** You may receive an email that looks as if it's from UPS or FedEx and can look very legitimate. The email will say that your shipment is on its way and arrangements need to be made for delivery. However, when you click on the link to update shipping preferences you have opened up malware that tracks your computer activity so personal information can be compromised; like credit card numbers and other personal information.
- 3. Porch Pirates.** This is exactly like it sounds. When packages are left on your porch or in an accessible mailbox you are vulnerable to someone helping themselves to your holiday deliveries. To protect yourself consider requiring a signature for delivery or have your package delivered to your work address.
- 4. Charitable giving.** Giving back during the holidays is wonderful but it can make easy pickings for scammers. Be on the lookout for fraudulent charities. A few red flags are charity names that sound close to established charities, aggressive pitches, and requests through email or even at your door step. If you are looking to give to a charity you need to be the one to reach out to the charity of your choosing.

# EMPLOYEE ANNIVERSARIES

## LYNN NUNIEZ

Lynn is our Vice President of Member Services and is celebrating her 30th Anniversary with CU Hawaii. She has been with the credit union since August 1989 and started her career as a Member Service Representative.

Lynn was born and raised right here in Hilo. She is a graduate of Waiakea High School and a 2003 graduate of Western CUNA Management School located in Pomona, California. Lynn graduated with her Bachelor of Arts in Business Administration from the University of Hawaii at Hilo.



Outside of CU Hawaii, Lynn is on the Hawaii Island Chamber of Commerce Board of Directors and is a co-chair of the Chamber's Social Committee.

Away from the office Lynn's priorities are spending time with her family, baking, and doing cross-fit exercises.

Congratulations Lynn!

## DAISY ONGAIS-KILAULANI

Daisy is celebrating 20 years with CU Hawaii. Her CU Hawaii career first started back in July 1999 as a loan clerk. Currently, she is our Assistant Operations Supervisor stationed at our Kea`au branch.

Daisy is a valued employee who has earned our prestigious Employee of the Quarter award. She grew up in Hilo and is a graduate of Waiākea High School.

Daisy can be seen out in the community participating with fellow CU Hawaii employees in events around Hawaii Island. In her off-time, Daisy enjoys fishing and motorcycle rides with her husband as part of the Rock-n-Roll MC Club.

Congratulations Daisy!



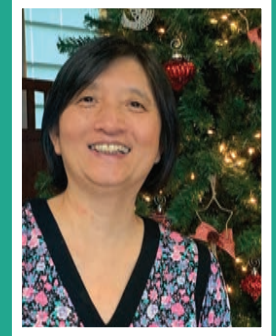
## MENG ZHANG

Meng was hired back in September 2004 as an accounting clerk in our Finance Department. For over 15 years, Meng has been a big part of this department in keeping our accounts payable running smoothly along with taking on other special assignments in finance.

Meng graduated from high school in China. She then obtained her Associates Degree in Accounting from Hawai'i Community College.

In August of this year, Meng was the recipient of CU Hawaii's core value award for Innovation. She took the initiative to improve processes in your department. One of her favorite hobbies is Asian cooking.

Congratulations Meng. Mahalo Meng, for seeing MORE POSSIBILITIES!



# COMMUNITY CORNER

## Giving back to those in need Food Basket Drive!

We called on all of our members across Hawai'i Island to meet the challenge! In celebration of International Credit Union Day, we asked for your Kōkua in contributing to CU Hawaii's Food Basket Drive. With the holiday season and in the spirit of "People Helping People", our caring members rose to the occasion!



The food drive was held at all of our branches and ran through the month of October. All donations were delivered to the Food Basket along with cash donations that a number of our members made toward this worthy cause.



# HAPPY HOLIDAYS!

from

## Board of Directors

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Vice Chairman

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Financial Officer

**Katherine Hirayama**  
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**Takashi Sasaki**  
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**Dr. Donn Ouye**  
Director

**Christine Takahashi**  
Director



# CU HAWAII

Federal Credit Union

## 2019 Holiday Closings

### Contact

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[info@cuhawaii.com](mailto:info@cuhawaii.com)

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1-800-933-6706

Tuesday, December 24  
Closed at 1pm

Christmas Day  
Wednesday, December 25

New Year's Eve  
Tuesday, December 31  
Closed at 1pm

New Year's Day  
Wednesday, January 1st 2020

