

## NEWSLETTER

#### PRESIDENT'S MESSAGE

Aloha CU Hawai'i Members,

Thank you for being a part of our credit union in our growing legacy to serve you and our extended community. We will celebrate our 69th anniversary this year and plan to continue growing and expanding in ways that support your flourishing.

In 2024, we focused our efforts on improving some of our processes to better serve you and make transactions smoother, and more efficient. We expanded online account opening, enhanced loan application processes, and deployed new ATMs for Hilo, Kea'au, Kona, Nā'ālehu, Pāhoa, and Ocean View. We will continue this work into 2025 and beyond.

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OUR HILD BRANCH TEAM





### FEATURED IN THIS NEWSLETTER

Community Service & Outreach International Credit Union Day Business Member Spotlight Avoid text message scams Social Media Giveaways Happy Retirement Employee Anniversaries Spirit Week 2024 Impact Report





# NEWSLETTER

#### PRESIDENT'S MESSAGE

(Message continued from page 1)

We expanded our community development efforts by opening another student branch at Kea'au High School in April 2024. We are grateful for the opportunity to empower Kea'au High School students through workbased learning opportunities and financial literacy education, in addition to providing credit union services on campus.

In the coming year, we plan to invest in developing our people through training and education as well as invest in the next generation of leaders for the credit union through our Management Development program. We will continue to improve how we do things at CU Hawai'i to better serve you and create More Possibilities for you and your 'ohana.

Mahalo,

James Takamine CU Hawai'i President/CEO





KEA'AU STUDENT BRANCH OPENING







EMPLOYEE DEVELOPMENT WORKSHOP





#### COMMUNITY SERVICE & OUTREACH

We have been involved with 19 outreach events, talks, and workshops in 2024, reaching a total of 2,000 people in the community. Here are a few events and donations that we were a part of:



WALK TO END ALZHEIMER'S

We raised \$2,718 to create More Possibilities for Alzheimer's care, support, and research.



TOYS FOR TOTS

Mahalo to all of our members and employees who helped us collect Toys!



We raised over \$5,874 to create More Possibilities for cancer research and patient care.



We helped pack food boxes for the Kūpuna Pantry Program. We packed 900+ food boxes.

CREATING MORE POSSIBILITIES FOR OUR COMMUNITY



PAHOA PAINT PROJECT

Some CU Hawai'i staff volunteered for the paint project at Pāhoa High and Intermediate School, we painted their stairwells and railings.



WAIAKEA CLUB DAY

Our Waiākea Student Branch represented CU Hawai'i at Waiākea High School's Annual Club Day.



PAHOA FAMILY FUN NIGHT

We were truly honored to participate in the family night at Pāhoa Elementary School, which featured food, games, and festivities!



KA'Ū COFFEE FESTIVAL

We had a spin wheel, giveaway, and handed out CU Hawai'i swag to attendees of the Ka'ū Coffee Festival.



KA'U (OMMUNITY HEALTH FAIR

At the Ka'ū Community Health Fair, our booth handed out water, granola bars, and had a few giveaways.



KA'Ū TARO FESTIVAL

At the Ka'ū Taro Festival, we had a match and win game where participants had a chance to win taro plushies or some CU Hawai'i swag.



NĀ'ĀLEHU SUMMER PROGRAM

Our annual visit for the Nā'ālehu Keiki Summer Fun Program. Keiki learned about financial literacy and was given a CU Hawai'i piggy bank.



HOME FAIR & EXPO

We had our fun plinko game, handed out CU Hawai'i swag, and gave away some amazing prizes.



PĀHALA CHRISTMAS PARADE

Our Nā'ālehu branch represented us at the Pāhala Parade. Our theme was Candy Land and we handed out glow-in-the-dark items.





#### JOIN OUR SCHOLARSHIP ALUMNI!

Our 2025 scholarship program is now open. Scan QR code for MORE POSSIBILITIES and details!

Follow for updates! 😝 @cuhawaii 📵 @cuhawaiifcu









#### COMMUNITY SERVICE & OUTREACH

#### Financial Reality Fair

In October, we held a Financial Reality Fair at Waiākea High School which provided students with a meaningful and authentic financial experience.



WAIAKEA REALITY FAIR



Photos featuring our Waiākea Student Branch MSRs volunteers, and students during our reality fair.

HILO BRANCH WINNER

Two lucky members who both received a cooler bag for their golden ticket on on International Credit Union Day.

#### INTERNATIONAL (REDIT UNION DAY

On International Credit Union Day, members who visited a branch received a gift. Some gifts included a golden ticket to win our black cooler bag!







#### BUSINESS MEMBER SPOTLIGHT

We choose a business member periodically and share a little bit about their business. Our goal is to support and create MORE POSSIBILITIES!

Reach out to

#### marketing@cuhawaii.com

if you are interested in being featured on our social media and newsletter!







An online business that creates various items such as scrunchies, lanyards, key fob keychains, shirts, pouches, and personalized glass cups.



POHINA PRODUCTS

They are located in Hilo and are the home of the Hana Hou Beef Crisp. They specialize in thin, crispy jerky and make it nearly every day!



If you are in Honoka'a please stop by! They offer a line of island-inspired clothing, designed in Hawai'i and hand-dyed in Bali.

#### They specialize in crafting vegan and sustainable bags from premium cork fabric in their studio located in Hilo.

SEW OA KINE

#### Avoid text message scams

Be cautious of scams during the holiday season, especially smishing, which involves fraudulent text messages about package tracking. This phishing method aims to steal personal information, including credit card numbers, social security numbers, and account passwords





#### SOCIAL MEDIA GIVEAWAYS

#### Halloween Keiki (oloring (ontest

Keiki up to 14 years of age were able to enter our coloring contest for a chance to win a basket filled with some Halloween treats



















Some of our creative and talented Halloween and Christmas Keiki Coloring contest winners. To view all of our winners check out our social media.



#### (hristmas Keiki (oloring (ontest

Keiki 4-7 years and 8-14 years were able to enter our coloring contest to win a gift bag filled with some festive treats













#### HAPPY RETIREMENT!

#### Zelda Dela(ruz

Wishing you all the best in this next chapter of your life, and may your retirement be filled with joy and endless POSSIBILITIES!







Puainaxo Branch

#### EMPLOYEE ANNIVERSARIES

(elebrating our employee milestones



#### SPIRIT WEEK

In December our staff got into the holiday season with a Spirit Week.



Tuesday Holiday

Wednesday

Pajama

Thursday Green Day

Friday Sweater



Lending Department



Na'alehu Branch



Kea'au Branch



Kona Branch



### 2024 IMPACT REPORT (JANUARY-DECEMBER)

Community Events

Participated in island-wide events

**Engaged with** 

2,000

Community members

With the help of

115

CU Hawai'i staff & volunteers

Financial Literacy Education (FLE)



Discussed and adults



Were offered



Provided job skills financial

**Engaged with** 



Educated



**Employed** 



Interns and Student MSRs



### Reality Fair

#### Community Giveback

Held 2 Reality Fairs at Kea'au High School and Waiākea High School

**Engaged with** 



**Engaged with** 



**Volunteers & Staff** 

36

Donations & sponsorships

Total donations & sponsorships

2024 Scholarships

Recipients: 6 graduating high school students and 5 college undergraduates

Milestones





Opening of Kea'au High School Student Branch (4/11)

1st Reality Fair since 2020 at KHS (April) followed by WHS (October)

Sponsored & participated in the 1st Annual Taro Festival in Pahala



#### UPCOMING HOLIDAYS

(U Hawai'i will be closed on the following days;



President's Day

Monday, February 17th

**Memorial Day** 

Monday, May 26th

#### DON'T FORGET TO FOLLOW US ON SOCIAL MEDIA FOR UPDATES!









#### BOARO OF DIRECTORS



**Eric Tanouye** 

Chairman

Ross Wilson Jr.

Vice Chairman

Francis Tsunezumi

Financial Officer

Ryan Kadota

Secretary

**Toby Taniguchi** 

Director

Takashi Sasaki

Director

Christine Takahashi

Director

