

Summer Newsletter 2018

DISCOVER
CU



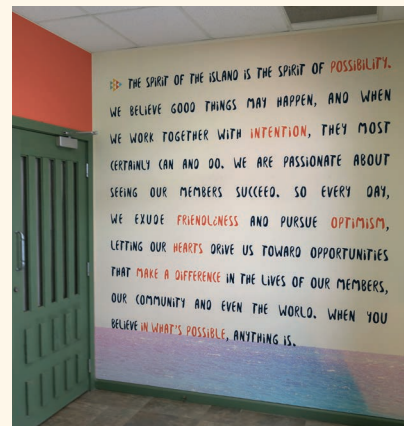
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A New Look and a Renewed Vision in Serving Our Members.

On April 27, 2018, CU Hawaii proudly rolled out our new logo and brand to our membership and Hawai'i Island.

At CU Hawaii we believe in the spirit of possibility to our members and our staff. If we all work together good things can happen. CU Hawaii is passionate about seeing our members succeed. We are driven toward bringing "More Possibilities" to our members that can make a difference in their lives. Our new logo shows strength with forward movement towards growth and success for our members and CU Hawaii.

We invite you, our members, to tell us what your dreams are and allow us to help make all of your dreams, and your family's dreams, come true.



A New Digital Experience

On June 29, 2018, CU Hawaii premiered our new website to the world. You can find us at our same web address, CUHawaii.com.

The new site has been enhanced. It is very easy to navigate and reflects our new logo and brand throughout the site. At the click of your mouse, you can learn more about your credit union. Log on to CUHawaii.com and take us for a spin. You will like what you see.

If you need any assistance, feel free to visit any of our branches and speak with one of our member service representatives. You can also give us a call at 933-6700 or toll free at 1-800-933-6706.



Accounts - Learn more about personal and business accounts, mobile banking, and many other convenient services such as, direct deposit, notary, safe deposit boxes, and cashier's checks.

Loans - Read about home loans, personal loans, auto loans, credit cards, and lines of credit. Best of all, you can complete an application right online.

Rates - All of our rate information is accessible on one page. Find the rate category you are interested in and with one click rates are clearly displayed.

Contact - You will find contact information that keeps you in touch with CU Hawaii. Whether you need to send us an email, give us a call, report a lost or stolen credit/debit card or mail us a letter you will find it all under the Contact dropdown.

Resources - Find our new financial calculators, read the current newsletter with information about products and services and you can easily re-order checks. Under the security center, online banking assistance can help with forgotten usernames, forgotten passwords or registering as a new online banking user.

About CU - Easily locate our branches and ATMs, find our holiday schedule for the year, career opportunities with CU Hawaii, community involvement and our commitment to this beautiful place where we all live, work and play. Under "Our Story" you can read about our commitment to you, our rich history and the roots of CU Hawaii Federal Credit Union.

Kōkua Our Puna Community



On May 3, 2018, the east rift eruptions started. Since then, our friends and neighbors in Leilani Estates, Kapoho and Vacationland have met Madame Pele head on. To date, these eruptions have displaced thousands of people. Many have lost their homes to the lava flow and many others are unable to return due to impassable roads and toxic gases.

Despite all of the challenges, the people of Puna remain strong. But it can't be done without all of us coming together to help out the Puna Community. A number of our members that reside there are affected. CU Hawaii has collected and made donations to the Hawai'i Community Foundation so that these funds will get to those in need.

The employees of CU Hawaii also contributed by having internal fundraisers, raising nearly \$1,000 to add to the credit union's donation to Hawai'i Community Foundation. CU Hawaii is a part of this community and when our credit union family needs help, we step up.

Our Pāhoa branch team are closest to the flow. They are assisting members one at a time, listening to their stories and helping to find ways to ease our members' burdens.

MAHALO to all our members for helping!
All donations will be sent to the Hawai'i Community Foundation. Every penny helps and we humbly thank you for your Kōkua and Aloha.

Mahalo,

CU Hawaii Directors and Staff

Employee Anniversaries



Larry Doran



Lyle Omoto



Nanette Ojano

Larry is celebrating 15 years with CU Hawaii. He was hired in May of 2003 as an IT Specialist. Larry is part of a team that keeps our data systems running smoothly here at the credit union. Our employees appreciate his expertise in keeping our work computers up to speed.

Larry attended Hawai'i Community College studying Data Entry and University of Hawai'i at Hilo for Computer Science. He has numerous certificates in his field in security, networking, server/workstation hardware, operating systems, cryptography and programming.

When not tinkering with computers, Larry enjoys his family time with wife, Kristi and son, Jace.

Congratulations to **Lyle** on his 10-year anniversary with CU Hawaii. Lyle was hired on April 1, 2008 as a Collection Specialist.

Lyle has his Bachelors in Sociology from the University of Hawai'i at Mānoa.

Lyle is a full-time firefighter with the Hawai'i County Fire Department. When not fighting fires or performing other duties keeping our county safe, Lyle works at CU Hawaii assisting our members.

Outside of the credit union Lyle's greatest pastime is spending time with his family, camping, hunting, fishing and just enjoying the great outdoors.

Nanette is celebrating her 15-year anniversary with CU Hawaii. In 2003, Nanette was hired as a Member Service Representative assisting our members with their everyday financial transactions and requests. On March 15, 2010, Nanette was promoted to Operations Supervisor and is currently working out of our Kea'au branch.

Nanette proudly represents CU Hawaii at a number of our community events, such as American Heart & Stroke Walk, American Cancer Society's Relay for Life, and Special Olympics Mile of Quarters.

When not at work serving our members, Nanette enjoys spending time with her daughter, Aleea and son, Asher.

Congratulations Nanette!

Member Appreciation Day & Business Meeting

Appreciation Day

Member Appreciation Day and our Annual Membership Meeting were held on Friday, April 27, 2018. It was an exciting day with our new brand and logo roll out, bentos for all members, delicious cake, an auto sunshade member gift and one lucky member from each branch won a \$200 cash grand prize.

CONGRATULATIONS to this year's grand prize winners:

Hilo Branch - Royalyn Solmerin
Kea`au Branch - Valentina Kuzmin
Kona Branch - Sharmaine Galon-De Arco
Nā`ālehu Branch - Sabrina Watson
Pāhala Branch - Mary Anne Libunao
Pāhoa Branch - Stephanie Reaume
Puainako Branch - Marites Salmo

Membership Business Meeting

Following our Membership Appreciation Day event, the Annual Membership Business Meeting was held. All members received a 2017 annual report for review. The election results for the 2018 Board of Directors were announced during the business meeting.

Congratulations to Takashi Sasaki and Toby Taniguchi. Both board members will serve for a 3-year term.



Required Endorsements for Mobile Checks

Federal regulations are always keeping in step with new technology. Recently, there has been an update to Regulation CC. This new regulation requires that specific steps be taken when endorsing a check for electronic deposit through a mobile app. These new standards will help minimize potential fraudulent deposits. Making a check deposit electronically through our Mobile App has become a very convenient and easy thing to do from your mobile device. No waiting in line and members can deposit up to \$5,000 a day or \$10,000 per month.

Effective July 1, 2018, checks that are electronically deposited through CU Hawaii's Mobile App must have the back of the check endorsed using CU Hawaii's name and your signature. Before you start to deposit your check, please endorse the back of your check as follows:

"For remote deposit only to CU Hawaii FCU"

(your signature)

If you haven't signed up for our Mobile App, please take a moment to download the current Mobile App at either the Apple Store (IOS) or Google Play (Android). Remember, you must already be signed up for CU Hawaii's online banking service before using the Mobile App.

If you have any questions or need assistance, please call one of our friendly member service representatives at 933-6700 or toll free at 1-800-933-6706.

Special Offers

Platinum Mastercard

Did you know? All CU Hawaii Platinum cardholders are automatically enrolled in our “MyCard Rewards” program, where you earn points for every dollar you spend. Whether you’re shopping locally, online or grabbing a quick bite, your points add up to great rewards.



All Platinum cardholders earn 1% in rewards on their purchases with no annual fee, no expiration on their points, and no limits on points they can earn or redeem. We make it simple! You’ll be rewarded for your everyday purchases at no additional cost to you. Check out the possibilities!

Cash Rewards | Travel Rewards Gift Cards

Are you ready to be rewarded? Apply online today for a CU Hawaii Platinum Mastercard and join the MyCard Rewards family. Visit us at any CU Hawaii branch, or call 933-6700 or toll free 1-800-933-6706 for more information.



It’s summer lovin’ for CU Hawaii Federal Credit Union members! When you switch to Sprint®, you can get up to \$300 in cash rewards for activating new lines.* That’s Sprint’s best plan with unlimited talk, text, data, and HD-streaming including Hulu!

During The Summer of Hundreds, you get:

- Up to \$300 in cash rewards for new lines activated with Sprint*
- \$50 loyalty cash reward every year for each line activated or transferred*
- Current Sprint customers receive a \$50 cash reward for lines transferred into the program*
- 25% discount on eligible accessories

*Three lines total, including all activated and transferred lines

Here’s how to sign up for Sprint cash rewards:

1. Become a Sprint customer and mention that you’re a credit union member
2. Register at LoveMyCreditUnion.org/SprintRewards
3. Allow six to eight weeks to see cash rewards directly deposited into your credit union account



Board of Directors

Francis Tsunezumi
Chairman

Eric Tanouye
Vice Chairperson

Toby Taniguchi
Financial Officer

Katherine Hirayama
Secretary

Takashi Sasaki
Director

Dr. Donn Ouye
Director

Christine Takahashi
Director

2018 Holiday Closings

Labor Day - Monday, September 3rd

Discoverers' Day - Monday, October 8th

Veterans' Day - Monday, November 12th – (Observed)

Thanksgiving Day - Thursday, November 22nd

Christmas Eve - Monday, December 24th (Closed 1:00 p.m.)

Christmas Day - Tuesday, December 25th

New Year's Eve - Monday, December 31st (Closed 1:00 p.m.)

New Year's Day - Tuesday, January 1st

Contact

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