



CU HAWAII
Federal Credit Union

AUDIO RESPONSE SYSTEM

START
Dial 808 935-6829
Toll free 1-800-339-6765

Enter "1"

Enter your Member Number

Enter your Access Code

1. Account and loan inquiries

- 1. Account Balances**
 - Savings
 - Checking
 - Other
- 2. Account History**
 - List of deposits
 - List of withdrawals
 - Dividends earned year-to-date
 - List of all activity
- 3. Cleared Checks**
 - List of checks on your account
 - Specific checks on your checking account
 - List of checks on a selected account
 - Specific checks on a selected account
- 4. Loans Inquiries**
 - Balance & payment amounts on line of credit
 - Balance & payment amounts on other loan
 - Loan interest paid year-to-date

2. Payments, transfers and withdrawals

- 1. Loan payments**
 - From savings
 - From checking
 - From another account
 - From line of credit
- 2. Same account transfers**
 - Savings to checking
 - Checking to savings
 - Loan to checking
 - Loan to savings
 - Select account for transfer
 - Select a loan and account for transfer
- 3. Cross-member transfers**
 - To your membership
 - From your membership
- 4. Check Withdrawals**
 - Mail a check from savings
 - Mail a check from a specified account

3. Other activities

- 1. Stop payment(s)**
 - Stop payment on a single check
- 2. Report a lost or stolen DEBIT/CREDIT card**
- 3. Savings rates**
- 4. Loan rates**
- 5. Go to a different member number**
- 6. Change your access code**

Audio Response is your **easy-to-use** automated phone system that's ready to help you with your financial transactions, 24 hours a day, 7 days a week!

At home, at the office or on the go,
CU Hawaii's Audio Response is ready when you are!